QP CODE: 22101661

22101661

Reg No : .....

Name : .....

B.VOC DEGREE EXAMINATIONS, APRIL 2022

Sixth Semester

B.Voc Tourism and Hospitality Management

THM6GT03 - AIRFARES, TICKETING AND AIRPORT MANAGEMENT

2019 Admission Only

194B148C

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. List any 3 countries from South Asian SubContinent under TC 3
2. What is Daylight Saving Time ?
3. What is an airport ?
4. What is return Journey ?
5. List any three international airports in South America.
6. Write the full form of AAI.
7. What is landside area? List any 2 components of landside area.
8. List any 4 key entries on Load Instruction/Report Form.
9. What is an air cargo rule?
10. What is normal fare?
11. What is credit card ? List the different modes of payment.
12. What is TPM?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Write down the IATA code for following airlines :

1. Indigo Airlines 2. Spice Jet 3. Vistara 4. Ryan air 5. KLM Dutch
6. Air France 7. Air China 8. Sri Lankan Airlines

14. Identify the global indictor for respective journeys:
1. SIN-HNL-SFO 2. NOU-PPT-SCL 3. SIN-HKG-MOW 4. CHI-WAS-LON
5. JKT-JNB-RIO

15. Explain the services and facilities offered in First class.

16. Explain disembarking process.

17. Explain Passenger Check-in procedure in detail.

18. Write a short note on Customs procedures at an airport.

19. Explain the facilities for Cargo Services at Export Shed.

20. Explain the functions of Air Waybill.

21. Briefly explain the services provided airline to an pregnant women.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Illustrate and explain Embarking process.

23. Explain the major functions of a ground handling agency.

24. Explain the different types of cargo that can be transported by air.

25. Explain the roles and responsibilities of AAI and DGCA

(2×15=30)